

*August 24, 2015*

## **From the desk of Dan Lauffer, CEO.....**



As the CEO I want to give an update to everyone about our efforts to insure the safety of our employees and patients. Over the last several weeks as we prepare for the Joint Commission inspection the management team has reviewed our safety and security within the THS and I want to commend everyone for your efforts in keeping our campuses safe. Thank you goes out to Security America and their staff for being a good partner in our safety efforts; we have a very good relationship with their staff and I commend the employees for working with them in fulfilling our security plan. I have met with local law enforcement to solicit their input as to our security measures and actions and they are very complimentary to the staff at both hospitals about our communication with their officers. We have improved or are going to improve the following:

- 24/7 security officers to cover ED and patrol
- Access doors being better monitored and controlled
- Parking frustrations have been remedied by employment of Central Parking with improved parking enforcement
- We will be conducting de-escalation training in the future for staff as well as conducting Active shooter drills
- Improved video surveillance
- Increase duress alarms
- Installation of bullet resistant products for glass
- Increased visibility

It is everyone's responsibility to keep our campuses safe. If you see suspicious activity call security or the nursing supervisor so that law enforcement can be notified. We want our patients, employees and visitors to feel safe in our facilities. Our community deserves it----

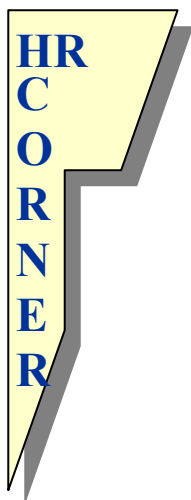
## **THOMAS HEALTH SYSTEM TO PROVIDE HEALTH SERVICES AT WV STATE**

INSTITUTE, W.V. – Thomas Health System will begin serving West Virginia State University (WVSU) students, faculty, staff and the greater Institute community at an on-campus Thomas Care Clinic. Located in the James C. Wilson University Union, the health clinic started seeing patients on Monday, August 17, 2015, which was the first day for fall classes at WVSU. The walk-in Thomas Care Clinic at WVSU will be staffed Monday through Friday, from 8:30 a.m. to 5 p.m. with nurse practitioners and physician assistants in consultation with physicians.

“To enhance learning and living experience, we at State strive to meet our student’s needs and that of the faculty and staff. The Thomas Care Clinic will enable us to better meet the State family’s needs while also strengthening our commitment to serving our local community through walk-in services for our friends and neighbors,” said Katherine McCarthy, Vice President for Enrollment Management and Student Affairs at WVSU.

“Providing quality care is part of our mission and West Virginia State University is helping us achieve that goal. We are very excited to be working with West Virginia State University to provide them with access to the Thomas Care Clinic, conveniently on their campus,” said Dan Lauffer, President and CEO of Thomas Health System.

Services available at the Thomas Care Clinic will include treatment for minor abrasions, bronchitis, asthma treatment and therapy, as well as wellness visits, health screenings, immunizations, vaccination and comprehensive physicals. No appointments are necessary. Walk-ins are welcome.



### **Did you know.....**

That the health plans sponsored by Thomas Health System cover preventive care at 100%.

# Happy Birthday

*During the month of an employee's birthday they may receive their birthday wellness blood work which includes the following: CMP, CBC and Lipid Panel. (Example: If your birthday is March 29<sup>th</sup> you have from March 1<sup>st</sup> to March 31<sup>st</sup> to obtain your birthday wellness lab work.) No PRE registering.*

## Employees:

K.C. Tutalo	8/26
Amy Lindell	8/26
Tonia Calloway	8/26
Sara Johnson	8/27
Debra Barton	8/27
Cari Gum	8/27
Dee Bartoe	8/27
Kelly Price	8/27
Elizabeth bumpus	8/27
Stacey Brewer	8/27
Kara Gray	8/27
Garon Gray	8/27
Jennifer Hillenbrand	8/27
Kimberly Robinette	8/27
Marcy Thomas	8/28
Misty Webb	8/28
Cody Hollingshead	8/28
Morgan Harless	8/28
Craig Cantley	8/29
Rashawd Gray	8/29
Marissa Barrow	8/30
Erica Middleton	8/30
Angela Boron	8/30
Mara Scragg	8/30
Roberta Burnam	8/30
Georgeanna Daniels	8/30
Martha Hensley	8/30
Jennifer Randolph	8/30
Brooke Raines	8/30
Dennie Rhodes	8/31
Wanelda Johnson	8/31
Rebecca Minnich	8/31
Rena Ferrell	8/31
Melody Craigo	8/31
Tamara Hensley	8/31
Carla Walker	8/31

## Volunteers:

Marion Bartlett	8/26
Ken Poling	8/27
Sue Haley	8/29

## Physicians:

Dr. Abdul Zanabli	8/26
Dr. Michael Beasley	8/26
Dr. Jason Smythe	8/26
Dr. Saima Khan	8/27
Dr. Mohammad Naseem	8/30



# ICD-10 Important Training & Education Tools

## **Precyse University**

Thomas Physicians – Online Training

-Located on the Intranet Home Page, left side, under “Useful Links” – ICD 10 Education

-Located in Soarian – click the icon at the top of the screen and select ICD 10 Education from the drop-down list

St. Francis Physicians – Online Training

Access the Saint Francis Intranet Home Page – Scroll to “Quick Links” è ICD-10 Education

**Questions? Please contact Shannon Gandee, Medical Records Director at (304) 766-3748/**

**(304) 347-6797 or [shannon.gandee@thomaswv.org](mailto:shannon.gandee@thomaswv.org)**

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## **--ICD-10 CME Dinner Meeting**

Tuesday August 18, 2015 @ 6:30 pm, Embassy Suites

Speaker: Marc Tucker, DO – Optum 360, ICD-10 Consultant

**To register, contact Sara Durham, Thomas Medical Staff Office at  
(304) 766-3791 or [sara.durham@thomaswv.org](mailto:sara.durham@thomaswv.org)**

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## **Specialty Specific ICD-10 Training**

September 29<sup>th</sup> @ Saint Francis

September 30<sup>th</sup> @ Thomas

October 1<sup>st</sup> @ Thomas

Leader: Marc Tucker, DO – Optum 360, ICD-10 Consultant

This is for Thomas Health System Physicians, Key Physician Office Staffs, Hospital CDI Specialists and Hospital Coders

**Registration is required. Contact Sara Durham, Thomas Medical Staff Office at  
(304)766-3791 or [sara.durham@thomaswv.org](mailto:sara.durham@thomaswv.org)**

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## **Training Resources--E-Learning Modules**

App: Precyse --Apple and Google Play Websites: [www.optum.com/icd-10-topic/icd-10-resources.html](http://www.optum.com/icd-10-topic/icd-10-resources.html)  
[www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html](http://www.cms.gov/Medicare/Coding/ICD10/ProviderResources.html)

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### **For more information on any of the above, contact:**

Sara Durham                      Thomas Medical Staff Office, (304) 766-3791 or [sara.durham@thomaswv.org](mailto:sara.durham@thomaswv.org)

Shannon Gandee                Thomas Health System Medical Records Director,  
(304) 766-3748/(304) 347-6797 or [shannon.gandee@thomaswv.org](mailto:shannon.gandee@thomaswv.org)

Dr. Matthew Upton              Thomas Health System CMO/CMIO, (304) 766-3525 or [matthew.upton@thomaswv.org](mailto:matthew.upton@thomaswv.org)



## WHY THE CHANGE?

### **1. Payers cannot pay claims fairly using ICD-9, since the classification does not accurately reflect current technology.**

- Significantly different diagnoses and procedures are assigned to a single ICD-9 code.
- These limitations are translating directly into limitations in the DRG groups and therefore, the resulting payments.

### **2. The healthcare industry cannot accurately measure the quality of care using ICD-9.**

- It is difficult to evaluate the outcome of new procedures and emerging healthcare conditions when codes are not precise.
- Most importantly, the industry has a mission to improve its ability to provide patient care, which is limited by the incomplete data mined from ICD-9-CM.

## IS Tips.....

### **Paper Documents Also Have to Be Protected**

Keep in mind that digital data is not the only thing that needs to be protected. Paper documents also need to be protected. When disposing of any confidential documents, make sure they are shredded first or disposed of in bins for shredding. Also, be sure to lock up any sensitive documents before you go home at the end of the day.

# Calendar of Events

AUGUST

ALL  
MONTH

## Gritt's Farm Fresh Produce

Visit us during the month of August for farm fresh produce as our friends from Gritt's share Mother Nature's bounty.

**August 7th** – Saint Francis Hospital / Circle Drive

**August 14th** – Thomas Memorial Hospital / Garden

**August 21st** – Saint Francis Hospital / Circle Drive

**August 28th** – Thomas Memorial Hospital / Garden

AUGUST

15

## YWCA's Girls Night Out – West Virginia Culture Center



For tickets, contact the YWCA at (304) 414-3113. The event takes place from 6pm to 10pm. Visit [www.gnowv.com](http://www.gnowv.com) for more information.

AUGUST

18

## Thomas Health System Medical Staff Meeting – Embassy Suites

This meeting, which will take place beginning at 6:30pm, will include important information regarding ICD-10. For more information, contact Sara Durham at (304) 766-3791.

AUGUST

27

## Prime of Life Health Screenings

7:30am - 11am | Thomas Memorial Hospital, Lobby

### Free screenings include:

- Blood glucose
- Blood pressure checks
- Bone density screens
- Stroke assessment screening

### Low cost blood work (\$10 per test) include:

- Cholesterol (12 hr fasting recommended)
- Complete Blood Count
- TSH (Thyroid Stimulating Hormone)
- Comprehensive Metabolic Panels
- HgbA1c (3 month average of your blood sugar)
- PSA -for men only (Prostate Specific Antigen)

For more information, please call (304) 347-6615 or (304) 347-6266.

**COMING SOON...** Thomas Family Pharmacy!



Saint Francis Hospital  
Thomas Memorial Hospital

**THOMAS**  
Health System

Your trusted  
personal  
choice.

[thomashealthsystem.com](http://thomashealthsystem.com)